



An Auberge Resort

<i>Owner Services</i>	<i>Description</i>	<i>Pricing</i>
Direct Dial Services	24 Hours: Concierge, Seasonal Ski Concierge, Guest Services, Front Desk and Residence Services	Complimentary
Auberge Residential Exchange Program	Subject to Availability	Complimentary
Fitness room	Hours: 6am - 10pm, varies seasonally	Complimentary
Pool and Outdoor Hot Tubs	Hours: 6am - 10pm, varies seasonally	Complimentary
Game Room	Hours: 9am - 9pm	Complimentary
Newspaper Delivery	Aspen Times	Complimentary
Parcel Delivery	Advance Notice from Owner Requested	Complimentary
Hotel Jerome Guest Rooms	Subject to Availability	25% Discount on Published rates
Private Event Catering	Subject to seasonal operational hours and	10% Discount
Food and Beverage Outlets	Subject to seasonal operational hours Early reservation opportunity for festive season	10% Discount
<i>Spa and Fitness</i>		
Spa treatments		20% discount
Retail items		20% discount
Private fitness training	Prices vary.	Call Spa for details
<i>Ski Concierge</i>		
Rentals	Seasonal, prices vary.	Call Owner Services
Winter Activities	Seasonal, prices vary.	Call Owner Services
<i>Transportation</i>		
Within Town of Aspen	Available January to March & June to December.	Complimentary
Skier Shuttle	Charged by distance.	\$25.00 to Highlands \$35.00 to Buttermilk \$45.00 to Snowmass
Airport Transportation		Complimentary
Private Transportation	Rates vary, based on distance.	Call Owner Services



An Auberge Resort

<i>Owner Services</i>	<i>Description</i>	<i>Pricing</i>
-----------------------	--------------------	----------------

Engineering Services

For appointments, half an hour minimum is required, with 15 minute increments.

General maintenance	For inspection and estimate purposes, the first half hour of service will be complimentary.	\$65.00 per hour
Landscaping	For consultation and estimate purposes, the first half hour of service will be complimentary.	\$65.00 per hour

Housekeeping Services

The hourly rate is \$50.00 per hour. This rate includes labor and cleaning supplies only and would utilize owner provided linens. Should you desire to have guest amenities replenished during each scheduled service the hourly rate is \$60.00 per hour.

Bi-annual deep clean	Detailed cleaning including carpets, interior windows and perfect room inspection. Mandatory twice per year for rental program.	\$50.00 per hour
Rollaway rental	All linens provided.	\$35.00 nightly
Children's essentials	Highchair, child-proofing and crib.	\$40.00 nightly
Turn down service	Offered between 4pm-8pm.	\$25.00 nightly
Packing and Unpacking	Labor only, does not include materials.	\$50.00 per hour
Inventory services	All personal items when not in residence.	\$50.00 per hour
Interior Window Cleaning		\$50.00 per hour

Please allow a representative of our housekeeping management team to personally visit your Residence and provide an estimated amount of time. Arrangements can be made through Owner Services.

Valet and Laundry services		Per rate card
Annual housewares replacement For Residences in rental program.		Varies

Miscellaneous Services

Room service delivery	Service from 7am to 11pm. Advance notice requested & delivery times may vary based on demand.	\$4.00 delivery fee & 20% service charge
Errand runner	Charged by distance. Luggage pick-up only.	\$10.00 in Aspen \$20.00 to Airport \$45.00 to Snowmass \$55.00 to Basalt



An Auberge Resort

<i>Owner Services</i>	<i>Description</i>	<i>Pricing</i>
Grocery service	\$50 minimum order, advance notice required. In Aspen add \$40 delivery fee, outside Aspen add \$75 delivery fee & 20% shopping service.	\$50.00 minimum order
Security staff	One hour minimum, 7-day advance notice requested. For those occasions when someone needs to be there, but you can not.	\$40.00 per hour
Babysitting	Four hour minimum, varies with number of children, payment must be made directly to outside vendor.	Starts at \$20.00 hour
Move in / move out	Usage of elevators and or loading dock. Minimum of 14 days advance notice required along with certificate of insurance from contracted moving company. Moving times to be arranged.	\$500.00
Storage	Outside vendor.	Bids available
Parking	First car valet service is included in your Home Owner Association dues. Second car and beyond would be at the prevailing Hotel rate.	\$30.00 per night, per car
Houseplant maintenance	Outside vendor.	Bids available
Welcome Essentials Package	Please notify Owner Services prior to your arrival if you wish to order. Consists of dish soap, dishwasher soap, kitchen sponge, paper towels, 3 garbage bags, a small box each of Bounce laundry sheets and Tide laundry detergent. Bathroom supplies to include hand soap, lotion, shower cap, tissue, shampoo, conditioner, shower soap and toilet paper, slippers.	\$55.00
Access fee	Assessed nightly for any residential rental stays not participating in the Hotel Jerome rental program.	\$125.00